

# Voluntary Product Accessibility Template

## Product: P3 Desktop

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A Voluntary Product Accessibility Template (VPAT) is a standardized document listing each of the conventions of Section 508. For each listed convention, space is provided for further explanation of how a given product complies with that particular convention.

For more information on VPAT - <http://www.itic.org/policy/accessibility/>

Summary Table		
Criteria	Supporting Features	Remarks and explanations
Section 1194.21 <a href="#">Software Applications and Operating Systems</a>	Does not Support	Application use and installation has compatibility issues with AT. Not supported criteria overall exceeds supported and not applicable criteria.
Section 1194.22 Web-based internet information and applications	Not Applicable	
Section 1194.23 <a href="#">Telecommunications Products</a>	Supports through equivalent facilitation	Product is the functional equivalent and improvement over traditional AT technologies (TTY). This product is used in lieu of TTY for telecommunications.
Section 1194.24 Video and Multi-media Products	Not Applicable	
Section 1194.25 Self-Contained, Closed Products	Not Applicable	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
** Section 1194.31 <a href="#">Functional Performance Criteria</a>	Supports	
** Section 1194.41 <a href="#">Information, documentation, and support.</a>	Supports	

Section 1194.21 Software Applications and Operating Systems - Details		
Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the	Does not support	Navigation between panes, context menus, rollover content, window

<p>function itself or the result of performing a function can be discerned textually.</p>		<p>movement and resizing, and drop down list cannot be successfully performed without the use of a mouse or other pointing device. Limited navigation of the UI is possible with the keyboard but does not provide the ability to use core features with the mouse alone.</p>
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p>Supports with Exceptions</p>	<p>The application supports nearly all accessibility options that are available in the operating system.</p> <p><b>Supported</b>  Audio output is not turned off at any time by application.  Audio output from toggle keys is not interrupted when used in program. Sticky keys, filter keys, and mouse keys are supported by this application.  The application does not interfere with screen enlargement, cursor enhancement, or focus tracking.  The application does not interfere or prevent the use of screen readers.  The application permits use of alternate input such as touchscreen, on-screen keyboards, and 10 keys. Speech recognition was not tested as it is not-applicable to the program's user based.</p> <p><b>Exceptions</b>  High contrast is not supported by this application but does not interfere with settings. Sounds sentry is not supported by the application however the application itself does not interfere with a user's</p>

		ability to set the parameters or ability to see the alert.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Does not support	Most items are given a visual focus, however most AT software is not able to use this focus for tracking.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports	Elements and objects are defined for use by AT. Tooltips are provided for images or elements that are not textual.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Not applicable	Product does not use bitmap images to identify controls
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports with exceptions	Textual information from the product is available through Windows Narrator, kernel level debug output is provided to Windows to allow AT identification of text information.  <b>Exceptions</b> Font size changes through the operating system do not adjust text size in the application.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Does not Support	Product does not follow user display, contrast, color, or resolution changes made on the host operating system.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supports	While the application does have several animations, none of these animations are used to display information. Animations in the applications are primarily used to alert the user of incoming calls.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Color coding is not used to display any information in the application. Text

		fields and icons (with text tooltips) are instead used.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Does not Support	Settings for color and contrast settings are not provided through this application
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports with exceptions	Product does not employ flashing text and items for any elements contained in the UI.  Exceptions For incoming calls, the application will blink at a frequency of 2-3Hz depending on the processing speed of the host machine. This blinking is to alert the user of incoming calls. A user may also opt for a USB peripheral that flashes at a rate of 2Hz as well.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Does not Support	Assistive Technologies do not provided the proper prompts and navigation of electronic forms of the application. Text in the application is identified by AT however navigation is not provided.

**Section 1194.23 Telecommunications Products - Details**

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	Supports through equivalent facilitation	P3 Desktop is a functionally equivalent and improved communication tool over TTY for the deaf, hard of hearing, and speech impaired. P3 Desktop would be used in lieu of a TTY
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.	Supports through equivalent facilitation	P3 Desktop is a functionally equivalent and improved communication tool over TTY for the deaf, hard of hearing, and speech impaired. P3

		Desktop would be used in lieu of a TTY
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	Supports through equivalent facilitation	P3 Desktop is a functionally equivalent and improved communication tool over TTY for the deaf, hard of hearing, and speech impaired. P3 Desktop would be used in lieu of a TTY
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	Supports through equivalent facilitation	P3 Desktop is a functionally equivalent and improved communication tool over TTY for the deaf, hard of hearing, and speech impaired. P3 Desktop would be used in lieu of a TTY
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.	Supports through equivalent facilitation	P3 Desktop is a functionally equivalent and improved communication tool over TTY for the deaf, hard of hearing, and speech impaired. P3 Desktop would be used in lieu of a TTY  Software provides caller ID visually for incoming calls and call history.
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	Supports	Software provides adjustable gain in 1dB increments and exceeds the 20dB minimum.
(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.	Does not support	Volume adjustments are set by the end user via the settings. Volume settings remain persistent after every call or if the program is exited and resumed.
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	Not Applicable	Primary output of the application is delivered via video. A user may opt to use an attached microphone and speaker. It would be the responsibility of the microphone or speaker manufacturer to support magnetic wireless coupling.
(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of	Supports	By default, no audio input or output is delivery by the program unless chosen so by the user and a 3 <sup>rd</sup> party microphone or speaker is

hearing technologies to utilize the telecommunications product.		employed. The manufacturer of the speaker/microphone should be contact to determine compliance.
(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.	Supports through equivalent facilitation	P3 Desktop is a functionally equivalent and improved communication tool over TTY for the deaf, hard of hearing, and speech impaired. P3 Desktop would be used in lieu of a TTY
(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.	Not applicable	Product is software with no mechanical controls or keys
(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.	Not applicable	Product is software with no mechanical controls or keys
(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	Not applicable	Product is software with no mechanical controls or keys
(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.	Not applicable	Product is software with no mechanical controls or keys

**Section 1194.31 Functional Performance Criteria – Details**

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Does not support	Product is used for video calling by the deaf and hard of hearing. Visual reception of American Sign Language is necessary to operate the equipment. For deaf-blind users, a human aid is often employed if the user intends to use this product.

(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	Functionality is provided via the magnifier AT tool native to Microsoft Windows. Audio output is not provided as the user base is deaf.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	Products does not use audio output for commands, navigation, or information.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	Software does not rely on any audio information as the target audience is deaf, hard of hearing, or speech impaired.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	Products does not require voice for commands, navigation, or usability.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	Product may be accessible by those using either standard or assistive technologies for pointer navigation. Product does not require fine motor control or simultaneous action to navigate or use.

**Section 1194.41 Information, documentation, and support – Details**

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports	Product documentation available in text and video formats.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Product datasheets available with alternative delivery available for those with disabilities.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Support services can be delivery via voice, text, live chat, email, or video (via sign language) to suit the need of users including those with disabilities.